

Retail & Adventure Specialist

Location: Zenith Adventure & Vista Fleet

Seasonal Position: May – October (Full-Time & Part-Time)

Starting Wage: \$15/hour + incentives

At Zenith Adventure & Vista Fleet, we foster the spirit of adventure! We are passionate about delivering unforgettable experiences on land and water. If you thrive in a fast-paced, customer-focused environment, we want you on our team!

Our Core Values:

- **Commitment** – Understand the value of reputation.
- **Passion** – For hospitality, outdoor recreation, adventure, and innovation.
- **Effective Communication** – Clear, professional interactions with customers and crew members.
- **Empathetic Leadership** – Supportive teamwork and respect for others.
- **Values Community & Environment** – We care about the places we explore and the people we serve.

What You'll Do:

- **Be the Face of Adventure** – Greet and assist customers in a friendly, professional manner, both in person and over the phone.
- **Sell the Experience** – Actively promote and sell cruise tickets, adventure offerings, and store merchandise.
- **Handle Reservations** – Accurately process bookings, answer questions, and provide outstanding customer service.
- **Keep It Organized** – Assist with inventory, stocking, and maintaining a clean, inviting retail space.

What We're Looking For:

- Outgoing personality with strong communication skills.
- Ability to actively sell and promote products.
- Reliable with cash-handling experience and attention to detail.
- Comfortable standing/walking for extended periods (8+ hours).
- Ability to lift up to 30 lbs, bend, stretch, and climb stairs/ladders.
- Must be available to work flexible hours, including evenings, weekends, and holidays.

Why Join Us?

- Work in a fun, dynamic environment surrounded by adventure.
- Gain valuable customer service and sales experience.
- Competitive pay with bonus incentives.
- Be part of a company that values community, leadership, and the environment.

How to Apply:

Interested candidates should send a letter of interest and resume to:

Colleen Smith, General Manager

Email: csmith@vistafleet.com