

Refreshment Deckhand

At Vista Fleet we foster the spirit of adventure.

Our core values include:

- Commitment-Understand the Value of Reputation
- Passion for Hospitality, Outside Recreation, Adventure and Innovation.
- Effective Communication
- Empathetic Leadership
- Values Community and the Environment

Please note that this is a seasonal position; May-October. Full or Part Time.

Must be able to work a flexible work-week including evenings, weekends, and holiday

Job Summary

- Refreshment Deckhands respond to and service the needs of Vista Fleet passengers to give the best possible experience on board the Vista Fleet.
- Refreshment Deckhands oversee the daily operational duties of the concessions and bar on board the vessel(s).
- Refreshment Deckhands exhibit a high degree of professionalism, friendliness and concern for customer satisfaction by responding quickly and courteously to guests' questions and requests.
- As a deckhand on board the Vista Fleet, a Refreshment Deckhands will also be required to maintain the safety and security of the passengers and fellow employees per Coast Guard regulation, and assist the Captain by handling the lines when leaving and returning to the dock.

Responsibilities

- Perform operational duties of the concessions and bar including, but not limited to, stocking and displaying of food and merchandise, safely preparing food for sale, upholding food safety standards, bartending and processing sales.
- Knowledge of cash registers and cash handling technology. Have good cash handling skills and ability to operate registers.
- Responsible for keeping the vessels and their amenities clean, stocked and in ship-shape conditions.
- Knowledge of services and options each Vista Fleet cruise offers to its passengers including, but not limited to, menu options, pricing and Zenith Adventure offerings.
- Learn safety protocols and maintain the safety and security of the passengers and fellow employees. Employee must have thorough knowledge and understanding of all safety and security procedures including, but not limited to, proper handling of the lines when leaving and returning to the dock, man overboard, emergency preparedness, and fire containment.
- Must be capable of handling the ship's lines when leaving and returning to the dock.

- Must be capable to assist in an emergency situation.
- Will be required to learn narration and points of interest in order to be able to answer customers' questions during tours.
- To be outgoing and converse with passengers to enhance their experience.
- Pass pre-employment drug test per Coast Guard requirements and submit to random drug testing per Coast Guard regulation.
- Must be sure-footed and able to stand/walk on feet for 8+ hours.
- Must be able to speak when appropriate at loud volume in a clear, understandable voice; hear at a basic level; and communicate in English.
- Must have eyesight enabling vision both near and far.
- Must be able to bend and move in close quarters, stretch arms overhead, climb stairs, and lift and/or carry repeatedly large items up to 30 pounds.
- Willingness to work a flexible schedule; weekdays, weeknights, weekends and holidays.

Job Types: Full-time, Part-time

Wage starting at \$15/hour + incentives